

From Our Family to Yours

Every great business begins with a simple idea.

For our family, that idea was finding a way to make life a little easier for others.

As busy parents raising active kids, our days are filled with school events, sports, community activities, work, and family responsibilities. Alongside us is our mother-in-law, whose love, support, and dedication remind us of every day of the importance of family and helping one another. Together, we understand how quickly life gets busy and how even a simple online return can become one more task on an already full schedule.

That's how PickUpJoy was born.

Founded by the Dominguez Family, PickUpJoy is a family-owned business built on the belief that serving others should be simple, personal, and dependable. With the support of our children and our mother-in-law, our family works together to bring convenience and peace of mind to the communities we serve.

Instead of spending time driving to a shipping store or waiting in long lines, our customers can schedule a pickup and let us take care of the rest.

But PickUpJoy is about more than packages.

It's about helping busy parents, hardworking professionals, seniors, caregivers, individuals with limited mobility, and anyone who simply needs an extra helping hand. We understand that time is valuable, and we're here to give some of it back.

As a family-owned and community-focused business, we're proud to be active in our local communities and participate with our local Chambers of Commerce. We believe in building relationships, supporting our neighbors, and giving back whenever we can.

Our goal is to continue expanding into more cities while maintaining the personal, dependable service that makes PickUpJoy different.

When you choose PickUpJoy, you're not just hiring a pickup service, you're supporting a local family working together to make everyday life a little easier for others.

Thank you for trusting us with your returns and for supporting our family's dream. We look forward to serving you, earning your trust, and bringing a smile to your doorstep one pickup at a time.

Mission

To make online returns simple, convenient, and stress-free by providing dependable doorstep pickup service with honesty, professionalism, and genuine care for every customer.

Vision

To become Southern California's most trusted neighborhood, return pickup service by helping families, seniors, and busy individuals save time while strengthening the communities we proudly serve.

Core Values

Family – Everything we do begins with family, faith, and caring for others.

Service – We strive to exceed expectations with every pickup.

Integrity – We operate with honesty, transparency, and accountability.

Community – We proudly support and stay involved in the cities we serve.

Convenience – We make online returns simple so you can spend more time doing what matters most.

Thank You

From the Dominguez Family, including our children and our mother-in-law to yours, thank you for choosing PickUpJoy.

“No Time. No Ride. No Problem.”

“We'll pick it up, so you can get back to what matters most.”